



De-matting Policy:-

I groom humanly at Nanny McPets Grooming and will attempt to de-matt a coat if I feel that the animals will not suffer pain.

It is the owner duty of care toward their pet to maintain the dog coat between grooming appointments. If owners fail to attend to their pet's coat, then in the interest of the animal, I will shave off the matted areas to prevent unnecessary suffering I will abide by the Animal Welfare Act. If you bring your dog with more than 20 minutes of de-matting work, we are required by this act to clip your dog's coat. When a dog is presented to me in a severely matted or neglected condition, it is my policy to shave the whole coat using electric clippers with a close blade. To de-matt would cause the dog tremendous stress and discomfort, often leaving a very thinned and damaged coat. Shaving the coat is quicker and kinder to the dog. Many dogs are traumatized by unnecessary hours of de-matting, putting them of all grooming for life. I consider shaving an act of kindness.

If the severally matted coat requires clipping of; there is a chance that your dog's skin will become irritated during the clipping process, as clippers work their way through the matts. This is because the matted hair rest tightly against the skin and only way of removing them is to use a short blade to clip between the skin and the matts. It is possible that you dog may ne nicked because the Groomer has to work so closely to the skin to remove the entire matted coat. Nanny McPets Grooming will be careful as possible but it is important to know that the possible or injury exists and that we will not be held responsible.

This also includes any after- grooming effects of the matt clipping procedures, which could include, but no limited to the following:-

itchiness

skin redness or self-inflicted irritation/ abrasions from excessive extremal rubbing. Of course, all precautions will be taken.

Should my dog have extensive matting around the ears, there is a possibility of an Aural Haematoma occurring owing to the release of matts. When matts have formed tightly against the skin and constricted the circulation, the release causes a rush of blood to the area which can feel strange to the dog, similar to pin and needles in humans. This new feeling can cause

some dogs to shake their heads repeatedly, which can damage the ear tissues, resulting in pooling of the blood and occasionally result in bleeding. Nanny McPets Grooming will take steps to minimise this risk, by releasing the matts in stages and using a "happy hoodie" to keep the ears above the head but should be aware of the risk of this occurring.

If Nanny McPets Grooming believe your dog to be at risk of an Aural Haematoma forming, they will take steps as outlined above and will explain to you how to manage the situation at home. Please keep in mind that when a short clip is recommended it is for the health and safety of the dog and the fur does grow back, usually in better condition.

By signing below, I acknowledge that I have read and understood and accepted the above terms and conditions and release Nanny McPets from any responsibility of the above shaving process and any problems that may be uncovered or occur during said procedure. Should my pet need veterinary care after or during the process I agree to pay any and all veterinarian fees for my pets care. I further agree to obtain veterinary attention for my pet within 24 hours of the grooming date should action be advised.

We understand how difficult it can be to find the time to groom your dog every day. I will more than happy to discuss a style for you and your dog that is easily maintained at home show you grooming tips so your dog does not become matted.

Matted dog disclaimer: -

I can confirm that I have given Nanny McPets Grooming the permission for my dog's coat to be clipped short and accept that on this occasion any personal preference for how my dog should be groomed will not be taken into consideration, as Nanny McPets Grooming will only do what is best for my dog. Also, any irritation to the dog's skin is due to the removal of the matted coat and is not the responsibility of the groomer; on rarer occasions that this occurs I need to seek veterinary advice.

Signature:

Print Name:

Name of dog:

Breed of dog:

Date: